

PLEASE READ THE FOLLOWING INFORMATION CAREFULLY

These are some basic guidelines for the practice of telemedicine

1. A TELECONSULTATION IS NEVER A SUBSTITUTE FOR A REGULAR FACE TO FACE CONSULTATION
2. IT IS A BETTER OPTION IF YOU VISIT A LOCAL SPECIALIST AND TAKE AN OPINION
3. TELECONSULTATION IS NOT A GUARANTEE THAT THE CASE WILL BE TAKEN FOR TREATMENT. THE DOCTOR AFTER PAYING ATTENTION TO THE CASE WILL DECIDE WHETHER HE CAN PROCEED WITH TREATMENT OR NOT.
4. IN CASE THE DOCTOR DECIDES TO ACCEPT A TELECONSULTATION IN THE BEST INTEREST OF THE PATIENT, BUT AT ANY POINT HE FEELS THAT TELECONSULT MAY NOT BE A SUFFICIENT PLATFORM TO ASSESS, DIAGNOSE OR TREAT THE PATIENT, HE MAY ALSO STOP THE TELECONSULT IN THE BEST INTEREST OF THE PATIENT. THIS DECISION LIES WITH THE DOCTOR
5. THE DOCTOR WILL TAKE REASONABLE MEASURES TO KEEP CONFIDENTIALITY, BUT SINCE THERE IS A THIRD PARTY INVOLVEMENT DUE TO THE DIGITAL PLATFORM BEING IN PRIVATE PARTIES CONTROL, NO GUARANTEE CAN BE GIVEN ABOUT SAFETY OF USING A DIGITAL PLATFORM FOR CONSULTATION.
- 4 IN ORDER FOR SUCH A CONSULTATION TO BE SUCCESSFUL, HAVING A LOCAL DOCTORS COLLABORATION WHO KNOWS ABOUT THE CASE IS ADVISED, AND IN SOME CASES NECESSARY. THIS ASPECT WILL ALSO BE DISCUSSED AT THE FIRST TELECONSULTATION ON A CASE TO CASE BASIS
5. TELECONSULTATION IS MEANT TO OFFER AN OPPORTUNITY TO THE PATIENT TO CONSULT FROM A DISTANCE, BUT EVENTUALLY IF INTERVENTION IS REQUIRED OR PHYSICAL PRESENCE IS A MUST, THE PATIENT HAS TO VISIT A HOSPITAL. THIS DECISION WILL BE WITH THE DOCTOR.
- 6. THE FIRST TELECONSULTATION WILL BE A PRELIMINARY UNDERSTANDING OF THE CASE, TAKING HISTORY AND DISCUSSING SYMPTOMS ONLY. THE DOCTOR MAY OR MAY NOT BE ABLE TO GIVE AN OPINION, A DIAGNOSIS OR START TREATMENT. HE MAY ADVISE WHAT HE FEELS IS IN THE BEST INTEREST OF THE PATIENT.**
- 7 IN CASE THE TELECONSULTATION DOES ALLOW THE DOCTOR FORM A PRELIMINARY OPINION, HE MAY ASK YOU TO GET FURTHER INVESTIGATIONS AND /OR A PHYSICAL EXAMINATION REPORT BY A LOCAL PHYSICIAN.
8. IF MEDICAL TREATMENT IS GIVEN, IT WILL FOLLOW PRESCRIBED GUIDELINES AS GIVEN BY MEDICAL COUNCIL OF INDIA.
8. THE TELECONSULTATION MAY BE RECORDED AND FORM PART OF THE MEDICAL RECORD OF THE PATIENT